TERMS OF REFERENCE

JT £50 Bill Credit Offer

2024 Promotion Specific Terms of Reference

- 1. This Offer is available where You sign or re-sign up to one of the following Services with JT for a Minimum Contract Period of 24 months:
 - (a) a Consumer broadband Service: (i) 20GB light; (ii) unlimited medium; or (iii) unlimited max; **OR**
 - (b) a Pro broadband Service: (i) 200GB light; (ii) unlimited medium; or (iii) unlimited max;
 - (c) a standard landline Service,
 - (each an "Eligible Service") during the period 19 July 2024 to 31 October 2024 (the "Promotional Period").
- 2. Where You sign up to an Eligible Service during the Promotional Period You will be entitled to receive a credit of £50 on Your Account (the "Offer").
- 3. The Offer applies to the standard JT landline Service. Landline Services such as Primetalk, SIP, ISDN, hosted PBX are all excluded from the definition of Eligible Service.
- 4. The offer is non-transferable and non-refundable and You cannot receive cash, or an alternative item, in place of the Offer.
- 5. Where You are one of Our new customers, You will be subject to a full verification process and the Offer may not be claimed without valid confirmation by Us as to Your identity. Our decision in this regard shall be final.
- 6. We reserve the right to modify or cancel this Offer at any time without prior notice.
- 7. With the exception of the 10% discount for the multi-Service bundle, this Offer may not be taken in conjunction with any other promotion offered by Us for the Eligible Services. Where You become eligible to connect to the Guernsey Fibre network, You may migrate the relevant Eligible Service to the Guernsey Fibre broadband Service free of charge and continue to receive the Offer.
- 8. For the avoidance of doubt, in Guernsey this Offer is unavailable to You as a Lifeline customer and only available to You in Jersey where You have a JT landline Service.
- 9. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the Definitions terms and conditions.
- 10. A cooling-off period of 14 days applies to all Services.

