TERMS OF REFERENCE

Multiple Services Discount

 The most up to date pricing for the Services set out in these terms of reference can be found at <u>www.jtglobal.com</u>. We may update all Services and pricing from time to time in accordance with the applicable <u>Terms and Conditions</u>. Any capitalised term not defined in these terms and conditions shall have the meaning given to it in Our <u>Definitions</u>. <u>Terms and Conditions</u>.

MULTIPLE SERVICES DISCOUNT

- 2. Our Multiple Services Discount entitles You to receive a discount of 10% on the monthly recurring Service Charges for Our consumer Services on Your Account where You sign up to receive a broadband Service, landline Service and post-paid mobile Service from Us (the "MSD"). For the avoidance of doubt, certain Services are not eligible for the MSD. For a complete list of Services to which the MSD applies, please see <u>www.jtglobal.com</u>. All Services to which the MSD applies are subject to Our <u>fair usage policy</u>.
- 3. The MSD applies to the Service Charges for the eligible Services only and not to other ineligible items on Your Account, including but not limited to, Pay Monthly Plans. Where You satisfy the minimum requirement of having one of each of the three eligible Services (landline, broadband and post-paid mobile), then any additional eligible mobile and broadband Services on Your Account will also receive the MSD. **REQUIREMENTS**
- 4. In order to qualify for the MSD, You must sign up to a broadband Service, post-paid mobile Service and landline Service, which must all be on the same Account. Online billing and payment by Direct Debit are pre-requisites for all Services. The MSD is applicable to consumer Services only; business Services such as SIP, Cloud PBX, etc. are not eligible for the MSD.
- 5. The following landline Services are not eligible for the MSD: Alarm Line, Call Diversion, Hotline, Internal Landline, Staff Landline, Lift Line and Primetalk. A full list of eligible Services, which may be updated by Us from time to time at Our discretion, is provided at the **Schedule** to these terms of reference. **GENERAL TERMS**
- 6. If the post-paid mobile Service, the broadband Service and/or the landline Service is terminated for any reason, You will no longer be eligible for the MSD. The remaining connected Services will revert to the standard price of the relevant Service for the balance of any applicable Minimum Contract Period at the monthly rate advertised by Us at the time of disconnection, subject to change from time to time at Our discretion.
- 7. Online Billing and payment by Direct Debit are standard on the MSD. We will be entitled to charge for each of: (i) billing not received online; and (ii) payment made other than by Direct Debit. Therefore, where You do not sign up to either online billing or payment by Direct Debit, You may incur additional charges each month.
- 8. Our landline and post-paid mobile Service allowances do not include calls made and SMSs sent to premium rate numbers or any other specialised landline or mobile services that incur charges in excess of standard call charges, as detailed on <u>www.jtglobal.com</u>.



TERMS OF REFERENCE

SCHEDULE

The following Services are eligible for the MSD in Jersey:

1. Mobile
JT Mobile, 250 worldwide minutes and texts, 2GB home data, 2GB roam data
JT Mobile, Unlimited worldwide minutes and texts, 10GB home data, 10GB roam data
JT Mobile, Unlimited worldwide minutes and texts, 25GB home data, 25GB roam data
JT Mobile, Unlimited worldwide minutes, texts, home and roam data
JT Family Mobile, 50 CI minutes, 50 worldwide texts, 10GB home data, 10GB roam data
2. Broadband
20GB Daytime Allowance, 944Mb/94Mb
Unlimited Usage, 944Mb/94Mb
Unlimited Usage, 944Mb/944Mb
Pro 200GB Daytime Allowance, 944Mb/94Mb
Pro Unlimited Usage, 944Mb/94Mb
Pro Unlimited Usage, 944Mb/944Mb
3. Landline
JT Landline

The following Services are eligible for the MSD in Guernsey:

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1. Mobile
JT Mobile, 250 worldwide minutes and texts, 2GB home data, 2GB roam data
JT Mobile, Unlimited worldwide minutes and texts, 10GB home data, 10GB roam data
JT Mobile, Unlimited worldwide minutes and texts, 25GB home data, 25GB roam data
JT Mobile, Unlimited worldwide minutes, texts, home and roam data
JT Family Mobile, 50 CI minutes, 50 worldwide texts, 10GB home data, 10GB roam data
2. Broadband
Broadband, unlimited usage 16Mb
Broadband, unlimited usage 34Mb
Broadband, unlimited usage 53Mb
Broadband, unlimited usage 87Mb
Fibre Broadband, unlimited usage 50Mb
Fibre Broadband, unlimited usage 75Mb
Fibre Broadband, unlimited usage 150Mb
Fibre Broadband, unlimited usage 500Mb
Fibre Broadband, unlimited usage 1Gb
Fibre Broadband, unlimited usage 1.5Gb
Fibre Broadband, unlimited usage 2Gb
Pro Unlimited Usage, 16Mb service + fixed IP
Pro Unlimited Usage, 34Mb service + fixed IP
Pro Unlimited Usage, 53Mb service + fixed IP
Pro Unlimited Usage, 87Mb service + fixed IP
Pro Unlimited Usage, 944Mb/94Mb
Pro Unlimited Usage, 944Mb/944Mb
3. Landline
JT Landline

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